

July 1, 2020
-
June 30, 2021



VOLUNTEERS OF AMERICA

GREATER BATON ROUGE

ANNUAL REPORT



LAFAYETTE
224 Saint Landry Street,
Lafayette, Louisiana 70506
337.234.5715



CORPORATE OFFICE
7389 Florida Blvd. Ste 101A,
Baton Rouge, Louisiana 70806-4657
225.387.0061
www.voagbr.org



LAKE CHARLES
2119 Oak Park Boulevard,
Lake Charles, Louisiana 70601
337.497.0034

A MESSAGE FROM PRESIDENT & CEO, DAVID K. KNEIPP



Our 2020-21 year continued the headwinds of COVID-19 with hurricanes and other weather events added to the mix. Our team at Volunteers of America Greater Baton Rouge continued to work through the adversity and provide quality services to the most vulnerable in our communities. In March, we celebrated VOAGBR's **100th birthday**. Due to crowd limitations from the pandemic, we had to postpone our annual Celebration for Change event where

we had big plans to raise a glass to the next 100 years. That did not stop us from celebrating the life-changing work done by our amazing teams. Not only have we maintained our services and our programs we have also added some new exciting opportunities. We celebrated with our Governor, First Lady and our Mayor as we raised a new flag in the front yard of our Veteran residence on Veteran's Day. We continued our Partnerships in Child Care "Teacher Institute" designed to support the state's requirement that all teachers receive an early childhood certification. Due to the pandemic, we switched to virtual classroom training and hosted a socially distanced graduation for the graduates.



The program consists of a 10-month curriculum with 135 clock hours of coursework, coaching and applied practice. We are so proud of the hard work and dedication of our teachers!

In the spring, we christened a new state of the art mobile outreach van that allows us to reach out to the homeless community where they are instead of them having to come to us. We took over the Dolly Parton Imagination Library program which puts books in the hands of parents and their children, ages birth to 5 years old. This is a terrific opportunity to better prepare young children to enter school with the early literacy skills needed to be successful. We also initiated a Diversity, Equity and Inclusion program to raise awareness of our employees, our clients, and the communities we serve. As we begin our 101st year of service there are many new opportunities that we are enthusiastically pursuing. I'd like to invite you all to attend our Celebration for Change fundraising event on May 3, 2022 to hear more about the work we do. Come celebrate 101 years of community service with us.



Thank you for your continued support and prayers.
God Bless you and your families.

A MESSAGE FROM BOARD CHAIR, CAMM MORTON



Looking back over our 2021 Fiscal Year, the headlines would reflect loss and despair. Not only were we in the throes of Covid-19 still but were also slammed with five named hurricanes hitting Louisiana, with Laura and Delta having the most significant impact on our operations in Lake Charles and all of Acadiana. We completely lost our office in Lake Charles, but our resourceful team kept on working even while some had lost their own homes. We leased a construction trailer and set up an

office to continue to help the most vulnerable people; a number that rose after each storm. Covid slowed everything in our service area, but we got much better at serving those in need through internet contact and telehealth. This skill will help us serve more people more effectively as we move forward in uncertain times. Through the doom and gloom we still kept true to our calling and that commitment makes me proud!

Our Governance committee worked hard to add new members to our Board and we are refreshed and renewed to welcome them and show them our mission in action. We are excited by those who love the work we do and have decided to bring their considerable skills to make us even better. We worked tirelessly to consolidate three of our local offices into one new location at Bon Carre to better work collaboratively under one roof. We look forward as a Board to host an in-person open house when its safely possible. As we begin our 101st year of service, we are enthusiastically pursuing many new opportunities by thinking strategically about better serving those who need our help. We must look to the future and innovate, but never forget where we came from and our mission to go where we are needed and do whatever comes to hand. We look forward to making many announcements in the coming year under the skillful leadership of our new Chair, LaDonna Williams. I want to thank all employees for their truly selfless dedication to our mission. God Bless you all.

HURRICANE LAURA AND DELTA DISASTER RELIEF



WHO WE ARE

@VOAGBR



BOARD OF DIRECTORS

OFFICERS:

Camm Morton, Chair

VR Business Sales | Mergers & Acquisitions

LaDonna Williams, Vice Chair

Our Lady of the Lake Physicians Group

Johnny Masey, Treasurer

Retired

Andrew P. Sellers, Secretary

Powers & Sellers

Sherry McBeath, Immediate Past Chair

Rotary Club of Baton Rouge

David K. Kneipp, President/CEO

Volunteers of America Greater Baton Rouge

BOARD MEMBERS:

Ted Firnberg, School Aids Inc

Brent Garrett, Beau Box Commercial Real Estate

Michele Giarrusso, Louisiana Conference of the

United Methodist Church

Bernadine Johnson, Retired

Kevin Rodriiguez, Hawthorn, Waymouth and Carroll

Elizabeth Rojas, Amedisys

Christopher Webb, Baton Rouge Police Department

OUR MISSION

Volunteers of America Greater Baton Rouge is a faith-based, nonprofit organization dedicated to helping individuals and families gain self-reliance, dignity and hope.

OUR SERVICES

BEHAVIORAL/MENTAL HEALTH FOR YOUTH AND ADULTS
HOMELESS OUTREACH
EARLY CHILDHOOD CARE AND EDUCATION
AFFORDABLE AND SAFE HOUSING
ASSISTANCE FOR AT-RISK VETERANS AND SENIORS | FOSTER CARE
SUPPORT FOR ADULTS WITH DISABILITIES

PARISHES

ACADIA | ALLEN | ASCENSION | AVOYELLES* | BEAUREGARD
CALCASIEU | CAMERON | EAST BATON ROUGE
EAST FELICIANA | EVANGELINE | IBERIA
IBERVILLE | JEFFERSON DAVIS | LAFAYETTE | LIVINGSTON*
POINTE COUPEE | RAPIDES* | ST. HELENA* | ST. LANDRY
ST. MARTIN | ST. MARY* | TANGIPAHOA* | VERMILION
VERNON* | WEST BATON ROUGE | WEST FELICIANA

*EARLY CHILDHOOD ONLY

BALANCE SHEET

For the fiscal year ending June 30, 2021

ASSETS

Total Current Assets..... \$ 6,321,728

Land, Buildings & Equipment.....1,732,889

Other Assets.....1,037,277

Total Assets.....9,091,894

LIABILITIES & NET ASSETS

Total Current Liabilities.....1,829,471

Long Term Liabilities.....281,563

Total Net Assets.....6,980,860

Total Liabilities & Net Assets.....9,091,894

OPERATING REVENUES

Total Public Support.....3,948,930

Revenue and grants from:

Governmental agencies.....14,526,950

Self-generated funds.....716,757

Total Revenues.....19,192,637

OPERATING EXPENSES

Spending by program services:

Encouraging Positive Development3,253,479

Fostering Independence6,259,139

Promoting Self-Sufficiency.....2,483,634

Total Program Services.....11,996,252

Management and General.....2,464,321

Fund Raising.....368,991

Total Supporting Services.....2,833,312

Total Operating Expenses.....14,829,564

Surplus (deficit) from operations.....4,363,073

Excess (deficit) from other activities.....95,177

Change in Net Assets.....4,458,250

Net Assets- Beginning of Year.....2,522,610

Net Assets- End of Year.....6,980,860

350

CHILD CARE CENTERS RECEIVED SPECIALIZED TEACHER EDUCATION, COACHING AND MENTORING, AND RESOURCES TO IMPROVE THEIR QUALITY OF CARE IMPACTING **3,000** EARLY CHILDHOOD EDUCATORS, **21,100** CHILDREN AND **31,360** PARENTS ACROSS 24 PARISHES.

93%

OF CLIENTS RECEIVING MENTAL HEALTH SERVICES STAYED OUT OF THE HOSPITAL.

230

LOW INCOME SENIORS AND INDIVIDUALS WITH INTELLECTUAL AND/OR DEVELOPMENTAL DISABILITIES RECEIVED PERMANENT, SAFE & AFFORDABLE HOUSING.

1622

SENIOR CITIZENS AND **27** INDIVIDUALS WITH INTELLECTUAL AND/OR DEVELOPMENTAL DISABILITIES WERE ABLE TO LIVE AT HOME WITH HELP FROM OUR IN-HOME SERVICES AND ADULT DAY PROGRAM.

225

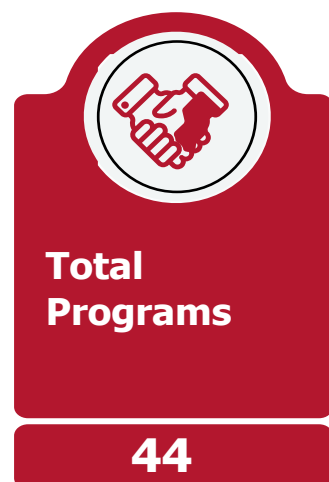
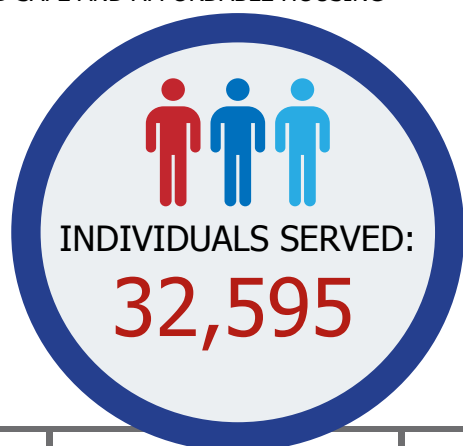
VETERANS WHO WERE FORMERLY HOMELESS TRANSITIONED INTO PERMANENT HOUSING.

329

FAMILIES AND CHILDREN AT RISK OF BEING SEPARATED BY THE COURTS RECEIVED INTENSE IN-HOME INTERVENTION THAT ALLOWED THEM TO STAY TOGETHER.

279

INDIVIDUALS PREVIOUSLY HOMELESS OR AT IMMINENT RISK OF BECOMING HOMELESS FOUND SAFE AND AFFORDABLE HOUSING





MOBILE OUTREACH VAN



We are so thankful for our partnership with the East Baton Rouge Parish Library and for the generous funding from the Angelina Wilson Foundation that brought us a new way to help the homeless in our community. This year, VOAGBR has taken our work on the road with our new mobile outreach

van. Through this new program, we have been able to conduct outreach that includes case management, virtual appointments, telehealth, and general assistance to homeless individuals. We recently added night outreach to our route as we noticed a growing need of individuals seeking assistance in the darker hours of the day. We do our best to reach those in need and offer excellent care from inside this vehicle.

In June, President Mayor Sharon Weston Broome attended the ribbon cutting for our new van as we launched its services in East Baton Rouge Parish. We are so thankful for everyone in the community that continues to offer donations to help us support homeless individuals in our community.



ELDERLY SERVICES



We have partnered with the Office of Aging and Adult Services and Volunteers of America North Louisiana to expand our Elderly Support Coordination services to region 7, located in the northwest corner of Louisiana. We have

provided these services for elderly and disabled adults in other regions since 1992 and are thrilled to be able to expand this program and support more individuals. Originally we served 14 parishes and with the expansion will now serve 24 parishes. Our Elderly Waiver and Support Coordination Services allow individuals who need assistance with daily tasks to remain living comfortably in their homes and maintain a quality of life that each of us deserve.

DIVERSITY, EQUITY AND INCLUSION

VOLUNTEERS OF AMERICA VALUES THE RICH DIVERSITY AMONG ALL PEOPLE TO CREATE A WORLD OF GREATER JUSTICE AND HOPE.



We initiated our Diversity, Equity and Inclusion efforts in October 2020. We appointed a Vice President of Diversity, and contracted with Third Eye Consulting Group, to help facilitate internal engagement and reset the DEI culture at VOAGBR. Our overall goals were to introduce a DEI Vision Framework to increase staff awareness, enhance leadership's knowledge and be the change agents for DEI. To support these efforts, we conducted a SOAR analysis (Strength, Opportunity, Aspirations, and Results) and internal surveys. We implemented annual DEI staff retreats, and host monthly "Brave Conversations"; creating safe spaces for discussions with staff relating to DEI. In addition, there are monthly DEI postings in the agency newsletter and social media outlets. VOAGBR is creating a culture of inclusiveness, with a vision and action plan for inclusive excellence.

THE DOLLY PARTON IMAGINATION LIBRARY



To better prepare Louisiana's young children for successful literacy in kindergarten, VOAGBR's Partnerships in Child Care program has teamed up with the Dolly Parton Imagination Library to provide children birth to age 5 with a monthly, age-appropriate book mailed directly to their home. Our local efforts are part of the successful national program founded by Dolly Parton in her home state of Tennessee. With the help of corporate sponsorships, grants, and individual donations, VOAGBR works to provide books to children and families in 10 parishes: Ascension, East Baton Rouge, East Feliciana, Iberville, Livingston, Pointe Coupee, St. Helena, St. James, West Baton Rouge and West Feliciana.



SAVE THE DATE!

May 3, 2022

The Manship Theater



CELEBRATION
FOR CHANGE

MAJOR GIFTS CREATE MAJOR CHANGE

Recognizing donors who gave a financial gift of \$1,000 or more July 1, 2020 - June 30, 2021

INDIVIDUALS

Hannah and Samuel Amoroso
Jeanna Baron
Stacey and Chris Betz
Frederic T. Billings, III
Eboness and Tyrone Black
Linda Bowers
Monica and Earl Bradsher
Carol Ann and Redfield Bryan
Casey and Ryan Carlisle
Jill and Charles Couvillon
CJ Cummings
Charles Gagnon
Ainsley and Brent Garrett
Gretchen Gottfried
Roberta and Joseph Guillory
Liz Hampton
Judith and Jim Howell
Bernadine Johnson
Ann Keogh
Solitaire and Gabriel Kimich
Kelly and David Kneipp
Jerry Langley
Megan Ludwick
Graig Luscombe
Kathleen and Johnny Masey
Sherry and Randall McBeath
Linda and Matt Merkel
Laurie and David Mullens
Gail and Bill O'Quin
Tracy Rauch
Elizabeth and Kent Richards
Elizabeth and Stephanie Rojas
E. David Sledge Jr.
Brian Small
Gerry and Greg Stark
Allison and Jon Traxler
Ernie Wikman
Ladonna and Troy Williams
Brenda and David Zeringue

FOUNDATIONS, ORGANIZATIONS & CORPORATIONS

Blue Cross and Blue Shield of Louisiana
Capital Area United Way
Charitable Adult Rides & Services, Inc.
Estate of Angelina H. Wilson
Huey and Angelina Wilson Foundation
Humana Foundation
Louisiana Association of United Ways
PrismGroup
Quota Club International of Baton Rouge
Rotary Club of Baton Rouge
Rotary Club of Baton Rouge, Inc. Foundation
Volunteers of America - National Office
Volunteers of America - Northern Rockies
Volunteers of America - Southeast
Volunteers of America - Western Washington
Volunteers of America - Women's Auxiliary

SCHOOL READINESS TAX CREDIT

A Grassmann Company, LLC
AccuTemp Services, LLC
Aegolius, LLC
Ascension Endodontics
Associates in Women's Health, LLC
Balhoff Orthodontics
Barnes Rehabilitation Center
Bayou Chateau Nursing Center, Inc.
Berthelot Holdings, LLC
Biggio Dental Care
Bofinger Tree Company
Bonton Associates
Bowling Dental
Boyer's Preschool and Child Care, Inc.
Bright Beginnings Learning Center
Bruce Montesano /State Farm Insurance
C. James Transportation, LLC
Cathy's Day Care Center, Inc.
CDJF, LLC
Celeste D. Viator, LLP
Centanni Consulting Group, LLC
Centanni Realty Group, LLC
Centura Advisors
Creative Video Productions
Daniel J. Bourgeois III MD, LLC
Dormibene, LLC
Double D. Electric, Inc.
Dowling Investment Group, LLC
DuraSteam, LLC
DV Nguyen DDS, LLC
Elise Scallan MD, LLC
Ezell Law Firm, LLC
Financial Benefits, Inc.
Firnberg Brothers, LLC
Fountain Motel, LLC
Gardner Wade DDS, LLC
Gateway Preschool & Technology Center
General Paper Company
Glen M. LaBorde, LLC
Granite Depot dba STONE
Hays Breard Financial Group
Highland Road Smoothie, LLC
Highland Trace Ascension, LLC
Hooks Law Firm, LLC
Hydro-Quip Manufacturing & Supply
J&R Real Estate, LLC
J. Kendrick Talbot, Inc.
James A. Van Hook III, PhD, LLC
Jayne G. Apple, APAC
Jenna M. Bourgeois MD, LLC
Joanne DeAngelis, CFP
John R. Vance, DDS
Jon G. Traxler MD, LLC
Jude S. Guerin, APAC
Judith P. Levy, PhD, MP
K&L Environmental Solutions, LLC
Kerry G. Uffman, CPA
KJA Anesthesia, LLC

Laura E. Monroe, LLC
Louis A. Lobue Jr. CPA, APC
Louisiana Eye Care
Main Street Dental Care
Matthew Bernard, LLC
Matthew Kubicek, LLC
Mattress Direct
MDGA Properties, LLC
MGC Works, LLC
Michael Von Gruben, DDS
Monica L. Zumo, LLC
Moran Printing, Inc.
Nguyen Dental
North Pointe Planters
Northwestern Mutual
On Target Pest Solutions
Optimus Primary Care, LLC
Peak Performance Physical Therapy & Fitness
Pineville Family Dentistry
Rainier Wealth Planning, LLC
Resource Consulting Civil Engineering
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Robby Apple CPA, LLC
Robinson Brothers Ford Lincoln
Rolfe McCollister Board Advisory
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Shelly Chiropractic, LLC
Shobe & Associates, Inc.
Shobe Management, Inc.
Sleep Rite PSG, LLC
SOS Med Supply, LLC
Southern Diagnostic Solutions, LLC
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Stephen Wilson Stained Glass
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The Levy Company, APC
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Time for Action
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Tolson Management Company
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Turner Industries Group, LLC
Williamson Cosmetic Center
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Wood Acres, LLC
Zeringue Services, LLC



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of America®**
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